How To Contact 1Path Support

1Path provides first-line technical support for small to mid-sized organizations. Our support team will respond to your needs and triage accordingly to escalate for issues that require advanced assistance from one of our solution certified engineers.

Services Included:	✓
Unlimited Tech Support	
- 24x7 Tier 1 & 2 Service Desk	✓
- Email	✓
- Phone	✓
- Chat	✓
- Windows	✓
+ *Windows Configuration*	

NAVIGATE TECHNOLOGY WITH CONFIDENCE

1Path provides unlimited Tier 1 & 2 support your organization

1. Have an issue? Submit a ticket to: **support@1path.com**
2. Speak to a support specialist by calling **(678) 695-5500**
3. 1Path's helpdesk resolves most issues over the phone or via email
4. Incidents are escalated to our engineering team when necessary

Call *for any issue you feel is escalated and/or requires a higher priority.* ***Email*** *for simple password resets or Outlook issues. However, for any issue causing a work stoppage, a phone call may be the fastest way to resolve your issue.*

1Path MSP Overview | WHO WE ARE

Navigate technology with confidence.

1Path is a true end-to-end partner with expertise in Workplace Technologies, Managed IT Services, Cyber Security, Cloud Solutions, Project Management & More

650+
EMPLOYEES

10
OFFICES

1200+
CLIENTS

4
AVG. EMPLOYEE YEARS OF SERVICE

*"1Path is a fully audited, examined and accredited MSP with a AAA Cyber Verify Risk Rating, an MSP/Cloud Verify Type 2 Audit AND a SOC 2, Type 2, Audit. This comprehensive, multi-layered level of certification has placed **1Path in the top 1% of all MSPs globally** and offers your customers a level of assurance that less than 1% of the global MSP market possess."*

- Celia Weaver, President, MSPAlliance

MANAGED SERVICES

Providing Technical expertise for IT Support, Cloud, Managed Security and Application Management.

TECH INTEGRATIONS

Industry-leading Design, Implementation, Management and Maintenance Services associated with large scale projects and workplace technologies.

PROCESS OUTSOURCING

Turnkey Onsite Installation and Maintenance, Technical Integration, Program and Operational Services.

- 24/7/365 Support
- Escalation Process
- 1st Call Resolution
- Service Level Agreements
- Proof Positive Guarantee
- Metrics & Reporting
- Enhancement Roadmap