

# How To Contact 1Path Support



1Path provides first-line technical support for small to mid-sized organizations. Our support team will respond to your needs and triage accordingly to escalate for issues that require advanced assistance from one of our solution certified engineers.

## Services Included:



### Unlimited Tech Support

- 24x7 Tier 1 & 2 Service Desk
- Email
- Phone
- Chat
- Windows
- + Windows Configuration



NAVIGATE TECHNOLOGY  
WITH CONFIDENCE

*1Path provides unlimited Tier 1 & 2 support your organization*



**Call** for any issue you feel is escalated and/or requires a higher priority. **Email** for simple password resets or Outlook issues. However, for any issue causing a work stoppage, a phone call may be the fastest way to resolve your issue.



1

Have an issue? Submit a ticket to: [support@1path.com](mailto:support@1path.com)

2

Speak to a support specialist by calling **(678) 695-5500**

3

1Path's helpdesk resolves most issues over the phone or via email

4

Incidents are escalated to our engineering team when necessary

